

SPEAK UP HOTLINE

Call 0800 000 976



What is the Speak Up Hotline?

The Speak Up Hotline is a secure and confidential service that allows you to report concerns or misconduct within our company.

It is managed by an external company to ensure your anonymity and confidentiality, providing you with a safe platform to voice your concerns without fear of retaliation.



What to Report:

- Fraud, theft or financial misconduct
- Safety violations
- Discrimination, harassment, bullying or workplace violence
- Any other suspicious or inappropriate behaviour
- Conflict of interest
- Abuse of company resources
- Breaches of data privacy
- Violation of company policies or procedures
- Unethical behaviour or decisions
- Corruption or bribery
- Any actions that harm the company's reputation



Your Assurance:

- Complete anonymity: Your identity will not be disclosed.
- Total confidentiality: Your report will be kept strictly confidential.
- Your calls are managed by an external company, ensuring unbiased handling of your report.



What Happens Next:

Once you make a call to the Speak Up Hotline, report will be reviewed by a trained professional (external to Skills) who will handle it with the utmost care.

They will conduct a thorough investigation while maintaining your confidentiality.

You may be contacted for additional information if needed, but your anonymity will be preserved throughout the process.

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